Service Pricing

WHITESPIDER

Professional Services Rate Card

Service	Travel & Subsistence	Rate
Cabling and Racking	Charged	£350
Level 2 Engineer	Charged	£650
Level 3 Engineer	Included	£850
Consultant	Included	£1,050
Solution Architect Included	Included	£1,200
Enterprise Architect /Strategist	Included	£1,500
Project Manager	Included	£850
Programme Manager	Included	£1,100
Software Developer	Included	£850
Senior Software Developer	Included	£1,050

Notes and assumptions for all rates:

- Working Day – 8 hours exclusive of travel and lunch.
- Working Week – 09:00 – 17:00 Monday to Friday (excluding public holidays)
- Where 'Travel and Subsistence' is marked as 'Included':
- Any UK day travel within the UK is included in the rate.
- Should consecutive days onsite be required, then any hotel and expenses incurred will be charged as extra
- Where 'Travel and Subsistence' is marked as 'Included':
- All travel will be charged at standard rates.
- Out of hours work is charged at 150% of all of the above rates.
- To maximise time and value, WhiteSpider will endeavour to perform services remotely.

All prices are exclusive of VAT

Monthly Device Charges

Service	Service Level Agreement	Monthly rate / device
Application Centric Infrastructure (ACI)	Business Hours support	£45-£120
	24x7x365 support	£80-£220
Hyperconverged Infrastructure (HCI)	Business Hours support	£105-£210
	24x7x365 support	£165-£330
Software Defined WAN (SD-WAN)	Business Hours support	£40-£125
	24x7x365 support	£60-£180
Secure Access Server Edge	Business Hours support	£60-£150
	24x7x365 support	£90-£240
Security devices, eg Firewalls	Business Hours support	£50-£150
	24x7x365 support	£70-£240
Network Edge Switches	Business Hours support	£15-£50
	24x7x365 support	£20-£90
Routers, Core and Service devices	Business Hours support	£30-425
	24x7x365 support	£55-£550
Wireless Devices	Business Hours support	£5-£20
	24x7x365 support	£8-£30

Notes and assumptions for all rates:

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