Pricing Document

Enterprise Platform

BOOKINGLIVE PLATFORM

BookingLive Enterprise is sold on a site licence basis, meaning that the annual licence fee covers the setup, support and maintenance of one system installation.

£6,000/yr

PER SITE LICENCE
The licence covers the setup, support and maintenance of one site installation

CHOOSE YOUR MODULES:

WHITE LABEL	EXTENSIONS	VIRTUAL WAIT	QUEUEING	MULTI SITE
YOUR BRANDING	30+ INTEGRATIONS	TRAFFIC SPIKES	ADVANCED REPORTS	MULTIPLE SYSTEMS
YOUR DOMAIN	BOOKINGLIVE API	REAL-TIME QUEUING	SELF CHECK-IN	COST PER SITE
£1,000/yr	£3,000/yr	£6,000/yr	£12,000/yr	£3,000/yr

bookinglive

SITE LICENCE

SITE LICENCE

UNLIMITED BOOKINGS*

UNLIMITED ACCOUNTS

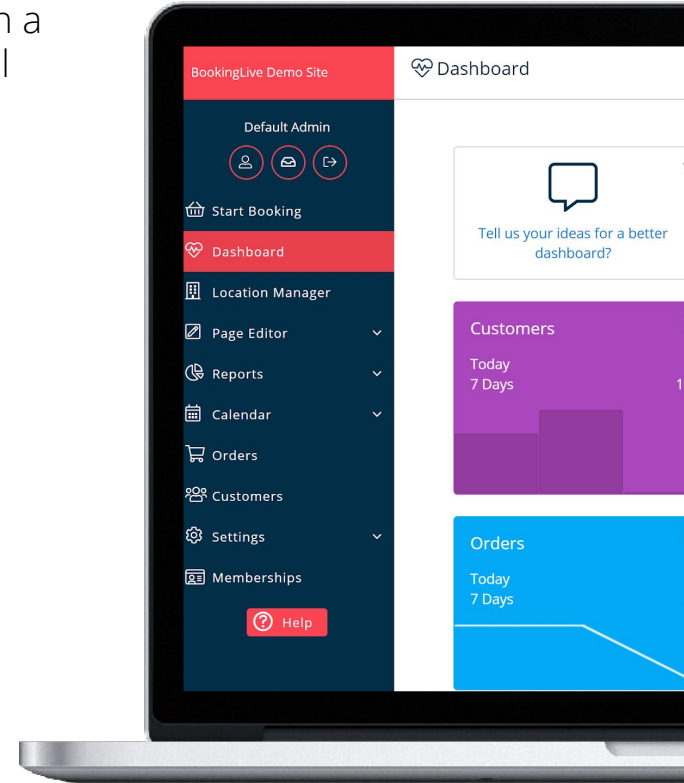UNLIMITED FEATURES

UNLIMITED PAYMENTS

£6,000/yr

BookingLive Enterprise Software is sold on a site licence basis, meaning that the annual licence fee covers the setup, support and maintenance of one system installation.

Each site licence includes:

- Onboarding - we work at your pace
- Unlimited remote training
- Basic hosting & support
- 100 free SMS & Postcode credits
- EPOS software
- 1 x payment gateway

*see support and hosting

BookingLive Demo Site

Dashboard

Default Admin

Start Booking

Dashboard

Location Manager

Page Editor

Reports

Calendar

Orders

Customers

Settings

Memberships

Help

Tell us your ideas for a better dashboard?

Customers
Today
7 Days

Orders
Today
7 Days

WHITE LABEL

WHITE LABEL

BRANDED BOOKING SYSTEM
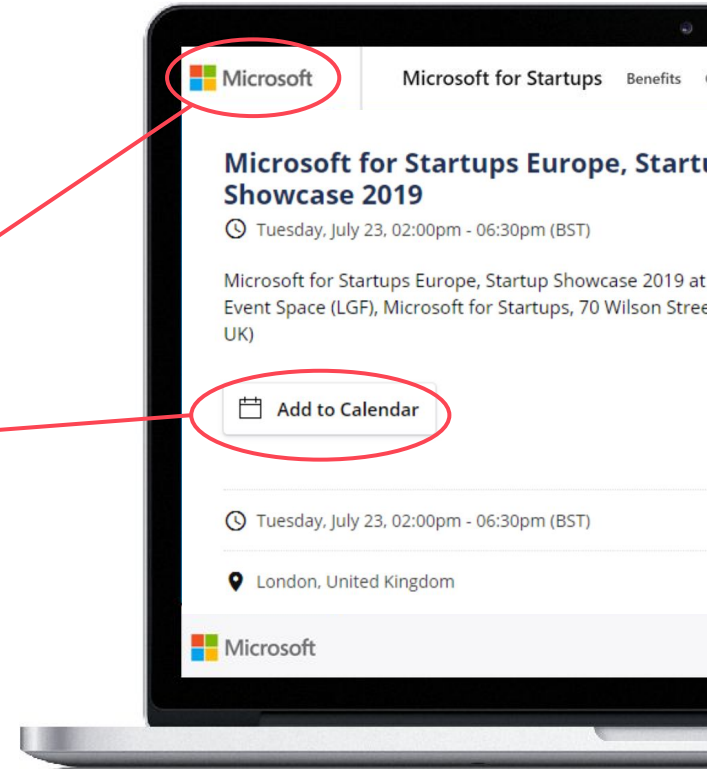
BRANDED EMAILS

YOUR EMAIL ADDRESS

YOUR DOMAIN

£1,000/yr

Enhance customer experience with a branded booking system and emails.

White Label includes:

- Branded booking system
- Branded emails
- Your own email address
- Your own domain name
- Secure HTTPS (SSL certificate)
- "Add to Calendar" feature

Microsoft — Microsoft for Startups — Benefits

Microsoft for Startups Europe, Startup Showcase 2019

🕐 Tuesday, July 23, 02:00pm - 06:30pm (BST)

Microsoft for Startups Europe, Startup Showcase 2019 at Event Space (LGF), Microsoft for Startups, 70 Wilson Stree UK)

📅 Add to Calendar

🕐 Tuesday, July 23, 02:00pm - 06:30pm (BST)

📍 London, United Kingdom

Microsoft

bookinglive

EXTENSIONS

EXTENSIONS

30+ INTEGRATIONS

JSON FEED + WEBHOOKS

SECURE SSO

BOOKINGLIVE API

£3,000/yr

Automate processes and integrate with over 30+ tools.

Extensions includes:

- Integrations with 30+ tools
- JSON feed & webhooks
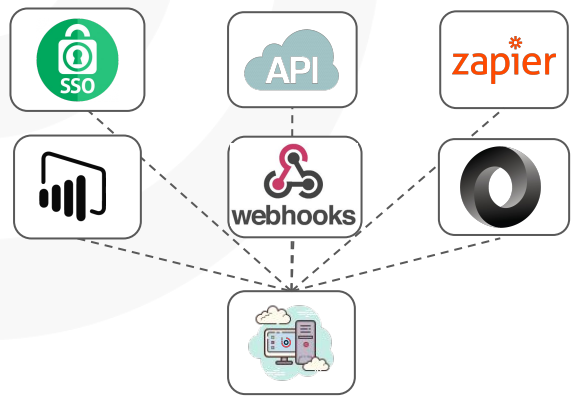- Single Sign On
- BookingLive Enterprise API

VIRTUAL WAITING

VIRTUAL WAITING

MANAGE TRAFFIC SPIKES
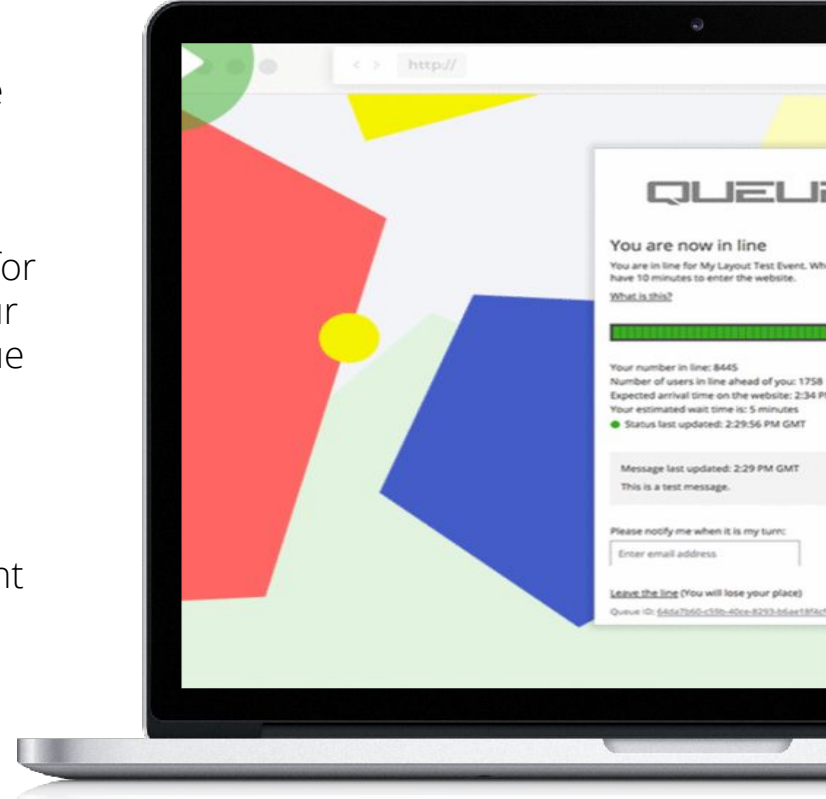
REAL-TIME WAIT TIME

KEEP SYSTEMS ONLINE

BOT PROTECTED

£6,000/yr

Do you have large volume traffic spikes? Create a better experience for your customers and business with our virtual waiting room.

Queue-It is a virtual waiting room for managing online traffic spikes. Your customers will be allocated a queue slot and real-time waiting times before being able to book.

Virtual waiting is mandatory for clients expecting 1,000+ concurrent bookings.

QUEUE

You are now in line
You are in line for My Layout Test Event. Wh
have 10 minutes to enter the website.
What is this?

Your number in line: 8445
Number of users in line ahead of you: 1758
Expected arrival time on the website: 2:34 P
Your estimated wait time is: 5 minutes
● Status last updated: 2:29:56 PM GMT

Message last updated: 2:29 PM GMT
This is a test message.

Please notify me when it is my turn:
Enter email address

Leave the line (You will lose your place)
Queue ID: 64da7b60-c59b-40ce-8293-b6ae18fAc

bookinglive

ONSITE QUEUE MANAGEMENT

QUEUE MANAGEMENT

SELF CHECK-IN

TICKET ALLOCATION
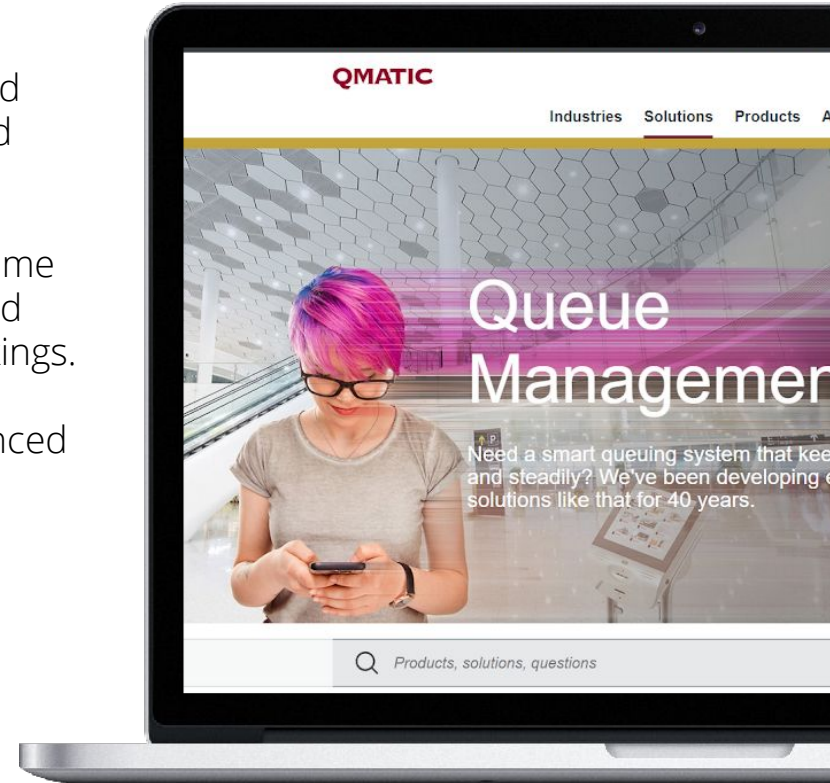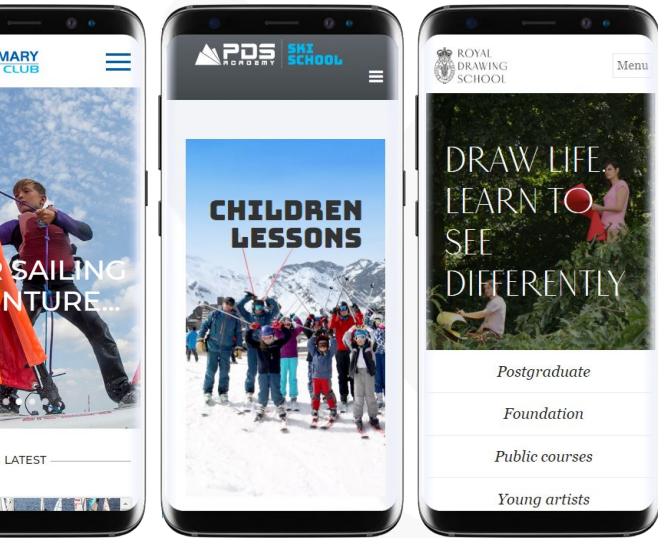
AUTOMATED WORKFLOWS

ADVANCED REPORTING

£12,000/yr

Enhance arrival and on-premises customer experience with advanced queuing management software and customer concierge.

Run automated workflows to welcome customers at check-in terminals and manage advanced and onsite bookings.

Configure resources and run advanced reports to maximise efficiency.

bookinglive

MULTISITE SYSTEM

Easily set up and manage multiple service areas, departments and locations with the BookingLive multisite module.

Configure additional individual booking systems from within your master account to set up and manage user groups, branding, products, reports and more.

MULTISITE SYSTEM

MANAGE MULTIPLE SITES

EASY MANAGEMENT

SECURE & GDPR COMPLIANT

COST PER SITE

£3,000/yr

bookinglive

PLATFORM LICENCES

More than 1 product type? Add on additional licences:

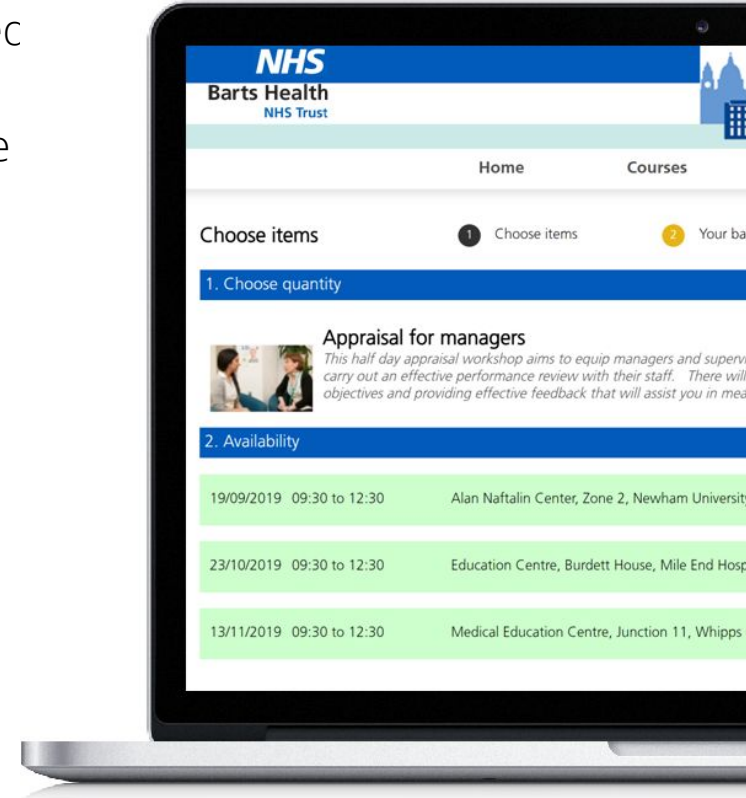| FIXED EVENT	FLEXI EVENT	CAPACITY	FORMS
BASIC SERVICES	ADVANCED SERVICES	THRESHOLD	ADVANCED WORKFLOWS
ONE OR MORE DAYS	RESOURCE MANAGEMENT	RESOURCE MANAGEMENT	ELIGIBILITY QUESTIONS
SIMPLE PRICING	COMPLEX PRICING	COMPLEX PRICING	CAPACITY MANAGEMENT
MOBILE RESPONSIVE	MOBILE RESPONSIVE	MOBILE RESPONSIVE	MOBILE RESPONSIVE
£3,000/yr	£3,000/yr	£3,000/yr	£6,000/yr

FIXED EVENTS PLATFORM

Fixed events allow customers to book onto any time based event that has a pre-defined date, time and duration. There will be a set number of available spaces that can be across one or many days.

Fixed Events use cases:

- Appointments & Events
- Courses & Classes
- Workshops
- Citizen engagement
- Bulky waste collection
- Pest control
- Land charges

FIXED EVENTS

PLATFORM

£3,000/yr

NHS

Barts Health
NHS Trust

Home   Courses

Choose items   ① Choose items   ② Your ba

1. Choose quantity

Appraisal for managers
*This half day appraisal workshop aims to equip managers and superv
carry out an effective performance review with their staff.   There wil
objectives and providing effective feedback that will assist you in mea*

2. Availability

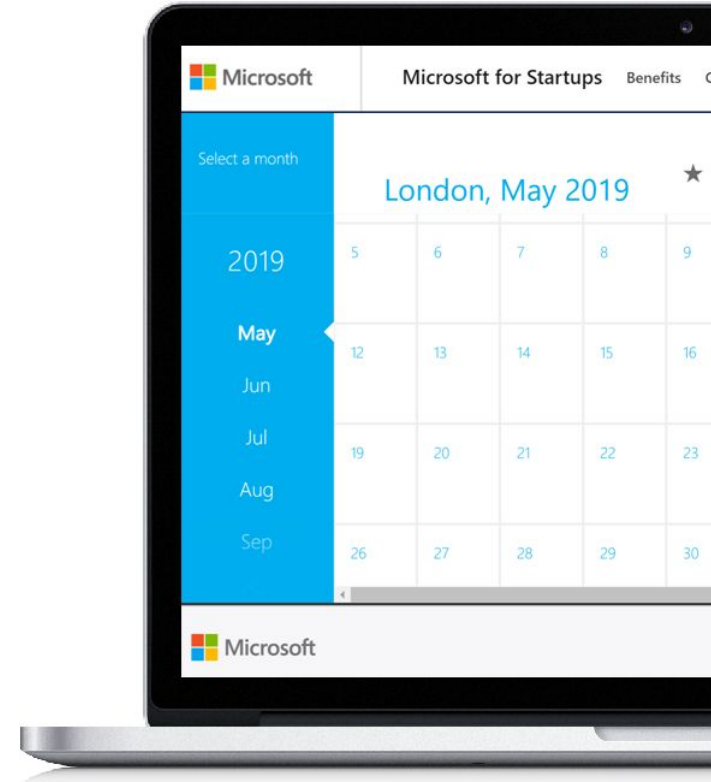|		
19/09/2019 09:30 to 12:30		Alan Naftalin Center, Zone 2, Newham Universit
23/10/2019 09:30 to 12:30		Education Centre, Burdett House, Mile End Hosp
13/11/2019 09:30 to 12:30		Medical Education Centre, Junction 11, Whipps

bookinglive

FLEXI EVENTS PLATFORM

Flexi Events give your customers more flexibility, allowing them to define how long the booking will last. Availability is calculated based on one or more resources such as staff and rooms.

Flexi Events use cases:

- Meeting rooms
- Halls & venues
- Staff management
- Facilities management
- Sports pitches
- Taxi licencing
- Libraries

FLEXI EVENTS PLATFORM
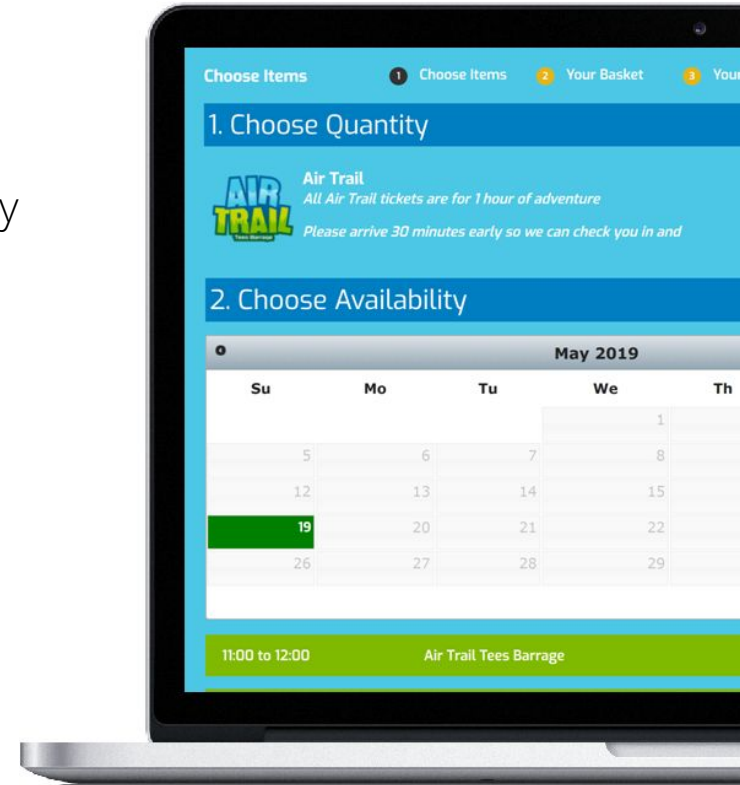
£3,000/yr

bookinglive

CAPACITY PLATFORM

Capacity products are great for those that have a rolling maximum threshold capacity. They allow customers to book any date & time with availability, which is calculated based on the product duration and the maximum capacity for that resource at any one time.

CAPACITY PLATFORM

£3,000/yr

Capacity platform use cases:

- Meeting rooms
- Halls & venues
- Soft play centres
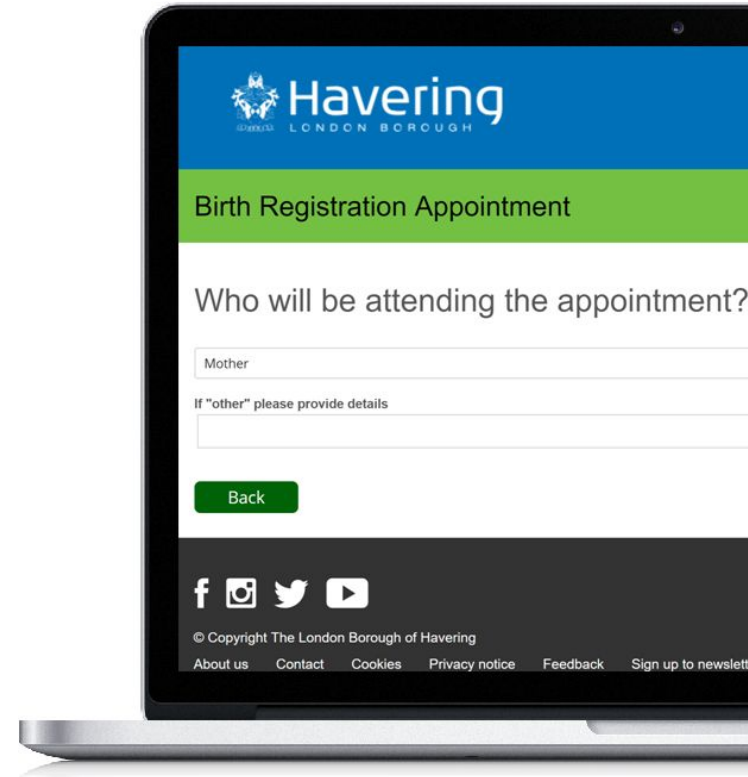- Leisure centres
- Outdoor activity areas

FORMS PLATFORM

Form products require customers to answer a series of questions that determine their eligibility and the duration of the appointment. The availability is then calculated based on multiple resources and the duration of appointment.

FORMS PLATFORM

£6,000/yr

Form product use cases:
- Registrar appointments
- Customer service centres
- Housing benefits
- Licencing
- Council tax
- Staff rotas

Havering LONDON BOROUGH

Birth Registration Appointment

Who will be attending the appointment?

Mother

If "other" please provide details

Back

© Copyright The London Borough of Havering

About us   Contact   Cookies   Privacy notice   Feedback   Sign up to newsle...

bookinglive

PROFESSIONAL SERVICES

Professional Services for discovery workshops, development, training and more:

WORKSHOPS

CONSULTATION

SCOPE REQUIREMENTS

PRODUCE WORKFLOWS

INTRODUCE PARTNERS

£850/DAY

DEVELOPMENT

BESPOKE DEVELOPMENT

EXPERT SOLUTIONS

FULLY SUPPORTED

ACCELERATE ROADMAP

£850/DAY

TRAINING

1 DAY TRAINING

INDUSTRY EXPERTS

DOCUMENTATION

AT YOUR PREMISES

£1,000

WEBSITE

MOBILE OPTIMISED

EXCELLENT UX

CENTRALISED SYSTEMS

SEO OPTIONAL

£6,000+

bookinglive

OPTIONAL EXTRAS

Improve customer engagement, security and business continuity.

SMS	LOOKUPS	STAGING SITE	ESCROW
10,000	**10,000**	**UAT SITE FOR TESTING**	**CODE DEPOSITS**
SMS MESSAGES	**POSTCODE LOOKUPS**	**1 WEEK PERIOD**	**TRUSTED VENDORS**
AUTO TOP-UP	**AUTO TOP-UP**	**ENHANCED GOVERNANCE**	**BUSINESS CONTINUITY**
12 MONTH EXPIRY	**12 MONTH EXPIRY**	**AWS MANAGED**	**QUARTERLY COMMITS**
£700	**£700**	**£6,000**/yr	**£3,000**/yr

bookinglive

SUPPORT & HOSTING

You deserve not just the best technology, but the best service and support too.

TIER 1

SHARED SERVER

LARGE STACK

PHONE SUPPORT

ACCOUNT MANAGER

£6,000/yr

12,000 BOOKINGS / YEAR OR HOSTED WEBSITE

TIER 2

DEDICATED SERVER

STAGING UAT SITE

24/7 SUPPORT

SLA

£18,000/yr

50,000 BOOKINGS / YEAR OR 1,000 CONCURRENT

TIER 3

TIER 2 PLUS:

MULTI REGION

99.9% UPTIME

AUTO SCALING

£24,000/yr

250,000 BOOKINGS / YEAR OR 5,000 CONCURRENT

TIER 4

TIER 3 PLUS:

RAID SETUP

SLA SERVICE CREDITS

POA

1M BOOKINGS / YEAR OR 25,000 CONCURRENT

bookinglive